

INDIANA UTILITY REGULATORY COMMISSION
PUBLIC HEARING

IURC RM 04-02 (LSA #04-144) September 22, 2004

THE INDIANA REGULATORY COMMISSION'S PROPOSAL
TO AMEND THE COMMISSION'S RULES CONCERNING CUSTOMER
SERVICE RIGHTS AND RESPONSIBILITIES FOR ELECTRIC,
GAS, WATER, SEWER, AND TELECOMMUNICATION UTILITIES

If you would like to comment for the record in this cause you must complete this form. Oral and/or written testimony is welcome (both carry equal consideration).

NAME: (PLEASE PRINT) CAROL THON

ADDRESS: ADVOCACY CENTERS OF ST. JOSEPH CO.
117 N. LAFAYETTE BLVD. SOUTH BEND, IN 46601

PLEASE PROVIDE THE NAME OF ANY FIRM OR ASSOCIATION YOU ARE
REPRESENTING:

ADVOCACY CENTERS

DO YOU WISH TO VERBALLY TESTIFY? ☒ YES ☐ NO

I OFFER THE FOLLOWING WRITTEN TESTIMONY (you may make written comments in
addition to oral testimony).

AS ONE OF THE FEW AGENCIES IN ST. JOSEPH COUNTY THAT
ASSISTS INDIVIDUALS WITH FUNDS FOR UTILITY DEPOSITS, IT IS IMPORTANT
TO RECOGNIZE THAT OUR COUNTY CANNOT PROVIDE DONOR DOLLARS TO COVER
ALL OF THE NIPSCO DEPOSITS THAT WILL BE REQUIRED TO ALLOW OUR
RESIDENTS THIS BASIC NECESSITY. WITHOUT THESE DEPOSITS TO ALLOW
FOR SERVICE, OTHER AVENUES OF ASSISTANCE FOR PAST BILLS CANNOT BE ACCESSSED.

Signature: Carol

Date 9/22/04

ADDITIONAL COMMENTS MAY BE PLACED ON BACK OF THE SHEET.

WITHOUT A REDUCTION IN DEPOSITS, MANY IN OUR COMMUNITY
WILL BE WITHOUT HEAT THIS WINTER.